



Questionnaires Others (Vers. 1.2025)

(Museums, attractions, castles, visitor centres, cultural institutions, cinema & theatre, wellness & swimming pools, sports, shops & shopping, passenger transport, public institutions, services, crafts, pharmacies & parapharmacies, health services, etc.)

General accessibility

1. There is good access to public bus network YES NO

Distance to the bus stop in meters: m

Name of the bus stop:

Bus route number:

2. We have a railway station nearby YES NO

Name of the train station

Distance to the train station in meters: m

3. There is a parking at the entrance YES NO

4. There is an electric car charging station YES NO

5. There is an underground garage at the entrance YES NO

☐ Maximum height of the vehicle: 200 cm

☐ Maximum height of the vehicle: 250 cm

☐ Maximum height of the vehicle: 300 cm

6. Our website is accessible YES NO

(according to the Web Content Accessibility Guidelines - WCAG 2.2)



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7. There is a doorbell with intercom at the entrance YES NO

☐ Operating height below 120 cm

☐ Operating height over 120 cm

8. Is there a grandstand or a waiting room YES NO

There are reserved seats for people with disabilities YES NO

9. Do we charge admission YES NO

☐ There are discounts for guests with disabilities

☐ Free entry for guests with disabilities

☐ No reduction for guests with disabilities

10. Your dog is welcome YES NO

(A guide dog cannot legally be refused. If the answer is negative, the result will indicate that only guide dogs are welcome)

11. Notes and other information:

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For families with small children and strollers

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|---|-----|----|
| 12. There is parking reserved for pregnant women or parents with young children (<i>pink parking</i>) | YES | NO |
| 13. There is a step-free access and entrance | YES | NO |
| 14. The access path is easily doable with a pram or stroller | YES | NO |
| 15. There is a changing table | YES | NO |
| 16. There is an outdoor playground | YES | NO |
| 17. There is a playroom | YES | NO |
| 18. There is a free childcare service | YES | NO |
| For..... year-old kids | | |
| Until..... year-old kids | | |
| 19. There is childcare service for payment | YES | NO |
| For..... year-old kids | | |
| Until..... year-old kids | | |
| 20. You can rent a pram or stroller | YES | NO |
| 21. You can rent a child carrier | YES | NO |



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22. Notes and other information:

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For people with mobility disabilities, wheelchair users and the elderly

23. There is a parking space reserved for guest
with disabilities by the entrance

YES NO

24. The access path is doable for wheels

YES NO

25. All the main doors are at least 80 cm wide

YES NO

26. Are there steps or stairs

YES NO

Elevator details

- ☐ There is no elevator
- ☐ Size of the elevator > 140 cm x 110 cm
- ☐ Size of the elevator > 120 cm x 85 cm
- ☐ Size of the elevator > 70 cm x 70 cm

Is there a ramp

YES NO

There is a stairlift

YES NO

27. The following areas are NOT accessible without steps:

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28. Is there a restroom/toilet

YES NO

Is there enough space to manoeuvre
(free space > 150 cm x 150 cm)

YES NO



29. Is there an accessible restroom/toilet	YES	NO
Is there enough space to manoeuvre (free space > 150 cm x 150 cm)	YES	NO
The toilet bowl is laterally accessible with a wheelchair (> 80 cm of free space)	YES	NO
☐ The toilet has no handle		
☐ The toilet has 1 handle		
☐ The toilet has 2 handles (1 fixed + 1 foldable)		
The sink is reachable with the wheelchair (there is legroom underneath)	YES	NO
30. Is there a shower	YES	NO
31. Is the shower curbless (without steps)	YES	NO
32. Is the shower door > 75 cm	YES	NO
33. The shower has a fixed seat	YES	NO
34. The shower has a handle	YES	NO
35. Is there a swimming pool	YES	NO
36. The swimming pool has a special lift	YES	NO
37. You can rent a wheelchair	YES	NO



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38. You can rent a rollator YES NO

39. There is a shopping cart for wheelchair users YES NO

40. Notes and other information:

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For people with visual impairment

41. There is a tactile path for blind guests to the building	YES	NO
42. There are tactile paths inside the building	YES	NO
43. All the steps are labelled with high visibility contrast	YES	NO
44. All the steps are tactilely signalled	YES	NO
45. The access path is free from face-high obstacles (> 200cm)	YES	NO
46. There is fenced-in area for guide dogs	YES	NO
47. The elevator has buttons with Braille writing	YES	NO
48. The elevator has an acoustic floor announcement	YES	NO
49. There is a clearly legible orientation sign in the elevator	YES	NO
50. Are there exhibition spaces	YES	NO
51. Is there an audioguide	YES	NO
52. Is there an area where there is a tactile experience	YES	NO
53. Our staff is trained to interact with guests with visual impairments	YES	NO



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54. Notes and other information:

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For people with hearing impairment and deaf people

55. There is an induction loop for hearing aids YES NO

56. There is a visual display panel in the elevator YES NO

57. There is a visible alarm in case of emergency
(a flashing light for example) YES NO

58. Our staff is trained to interact with guest
with hearing impairments YES NO

59. Video material is with subtitles YES NO

60. Notes and other information:

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For people with learning difficulties or cognitive impairment

61. There is information in certified Easy-to-read language on our website *(If this declaration is published on your website, "Yes" can be selected for this question)* YES NO

62. Our homepage provides easy-to-understand guest information with pictures and symbols YES NO

63. There is a colour coding of the rooms/floors/areas YES NO

64. There are orientation signs in each floor and area YES NO

65. Is there a shop YES NO

66. There is a "silent hour" dedicated to autistic clients to shop YES NO

67. Our staff can provide information in Plain language YES NO

68. Our employees are trained in interacting with this target group YES NO

69. Notes and other information:

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